04/495/A Corporate EDM System

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Financial Impact

Approved Budget Already released Amount for which release now requested

Net Revenue Impact							Net Capital						
2003/ 2004 £000	2004/ 2005 £000	2005/ 2006 £000 18	2006/ 2007 £000 29	2007/ 2008 £000 40	2008/ 2009 £000 43	2009/ 2010 £000 43	2003/ 2004 £000	2004/ 2005 £000	2005/ 2006 £000 100	2006/ 2007 £000 350	2007/ 2008 £000 100	2008/ 2009 £000	2009/ 2010 £000
		18	29	40	42	43			100	350	100		

Justification for Release

Implementation of the Corporate EDM project will enable:

- a reduction in the need for document storage space with immediate benefits and an overall reduction in the space required for document storage in any new offices;
- rapid & controlled access to documents held electronically;
- the sharing of electronic documents between work groups within the Council and with partner organisations;
- more efficient handling of documents including the automatic auditing of access;
- the setting up document workflow the routing and management of electronic documents through the organisations;

The release is required now because:

- Call Centre agents will need to have access to scanned documents;
- Many other services have a growing need for EDM including, but not limited to, Planning and Housing.